



Flyboard Maritimes Inc.

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1-221 Hillsborough St, Charlottetown PE. C1A 4X2

Michael Roberts – Founder, CEO

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Operational: June 15, 2021 – September 15, 2021

Open 11am-7pm daily, weather permitting, we provide hourly Flyboarding flights, Seadoo rentals and two-hour guided tours of The Hillsborough River in Charlottetown, PEI. Seadoo tour departure times rely on the highs and lows of Charlottetown's tide schedule.

1. Physical Distancing

Physical distancing measures	Steps taken to ensure minimal interaction of people. (2 meters separation)
Between employees	Employees share customer service responsibilities inside our marina shop and outside on the docks when proving watercraft orientations to clients or doing boat maintenance. When seated together, inside our shop, each employee has their own chair that is spaced more than six feet apart.
	Clients can view directional signs and stickers on the dock that show where to line up, six feet apart, at our customer service window, equipment area, and watercraft boarding area. Family cohorts are allowed to collect in groups pre and post trip at the staging area while distancing from others.
Between employees and clients	Our customer service window has two countertops on either side that separates clients and staff six feet apart. New map signage on the outside wall of the shop allows staff to give the navigation part of the orientation on the dock, outside, versus all together viewing a laptop inside the shop.

2. Policy for Exclusion of Employees/Clients Requiring Self-Isolation

All PEI Seadoo Rentals and Flyboarding staff know they must follow our covid-19 plan and that they must notifying Mike Roberts should they feel any symptoms. They also know that their job and salary is secure during anytime time off. All clients who want to cancel their booking with us, because of health reason, can do so with no penalties and a full refund.

3. Illness Policy for Employees/Clients with Symptoms of COVID-19

Management clearly communicates with staff our exclusion policy for anyone displaying symptoms of COVID-19.

- All staff must self-monitor for symptoms and report to Mike Roberts if they have concerns about possible COVID exposure or possible symptoms.
- Any staff member developing symptoms of COVID-19 at work must immediately perform hand hygiene, avoid contact with staff, while notifying Mike Roberts and leave as soon as it is safe to do so. Please call 811 to arrange testing.
- Symptomatic staff will be required to self-isolate until tested for COVID-19 and the results are confirmed.
- If the test results are negative for COVID-19 but the staff member remains ill and/or symptomatic, they should remain on sick leave. Symptoms of Covid-19 include:
 - cough (new or exacerbated chronic)
 - headache
 - fever/chills
 - sore throat
 - marked fatigue
 - sneezing
 - congestion
 - body aches
 - runny nose

Please notify Mike Roberts or any PEI Seadoo Rentals staff if you feel you have and of the above symptoms of COVID-19 before arriving at The Charlottetown Marina.

4. Enhanced Cleaning and Disinfection of Shared Areas and Surfaces

PEI Seadoo Rentals maintains a safe work environment for their staff and clients through rigorous scheduled cleanings of our customer service area and equipment. By implementing an online payment/booking system, we are able to reduce the amount of time our staff interacted with clients.

Name of cleaning product:	Lysol All-Purpose Cleaner
Mixing instructions	Spray
Name of disinfectant¹:	Purell Advanced Hand Sanitizer
Mixing instructions	Hand-pump

Shared areas that are disinfected regularly:

Location	Frequency¹
Cork n Cast Washrooms	Every hour 11am-11pm
Countertops	After each client registration, closing duties
Payment terminal	After each use, closing duties
PFD's	After each use they are dried, washed daily
Watercraft	After each trip, closing duties

5. Hand Washing /Sanitizer Stations

PEI Seadoo Rentals and Flyboarding require all staff to maintain the highest levels of hygiene while at work. Here are some washing tips that we follow to help prevent the spread of Covid-19.

- wash your hands after using the washroom, before eating and after dealing with a customer or equipment
- cough/sneeze into your elbow or tissue and then throw it away into a garbage can
- avoid touching your eyes, nose and mouth with your hands as much as possible
- use our alcohol-based hand sanitizer to disinfect your hands regularly
- clean all surfaces used by our clients with Lysol

Hand Washing Stations	Location
Staff	Cork n Cast washrooms
Public	Cork n Cast washrooms
Hand Sanitizer Stations	
Staff	Shop Customer Service Window
Public	Shop Customer Service Window

6. Capacity Limits

PEI Seadoo Rentals and Flyboarding is able to accommodate up to 20 persons per hour with two riders maximum per watercraft using our five boats. Clients can wait at our staging area located on the grass behind the boardwalk or they can sit at the marina restaurant while the previous riders disembark. Besides the restaurant, the marina has two benches outside our customer service window and more city benches along the boardwalk for clients to gather.

7. Additional directives/guidance

PEI Seadoo Rentals and Flyboarding maintains a contact-tracing list of all our clients. When visiting our business we encourage social distancing awareness between our clients, staff and other marina boaters. We have extra disposable masks for clients who need them as well as hand sanitizer pumps at two locations. The washroom at The Cork n Cast is available to our clients to use and their staff clean it hourly. Our staging area is always available for our clients to gather before and after their water adventures.

Michael Roberts - CEO
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